

Booking & Booking Deposit

By placing a booking with us (the property owner / his/her representative) you (HOOFDBOEKER) agree to the following terms and conditions.

During your stay you agree to abide by the subsequent conditions.

If you have any questions about booking with us, please contact us before making a booking.

To place a booking with us the lead guest must be at least 18 years. The maximum number of staying guests per room is illustrated in the room occupancy details on the website.

To secure any booking we require a deposit to be paid in advance, this deposit amount is 50% of full booking.

Payments can be made online using debit / credit card as well as by digital bank transfer.

All guests agree to respect the privacy and peace of all other staying guests, neighbours and the owners at all times. We reserve the right to cancel a booking with immediate effect if guests are not honouring this agreement or causing a disturbance / nuisance to other guests, neighbours or the owners.

Check-in & Check-out

Guests must check-in and check-out by the times stated below;

Check-in: from 15:00pm (otherwise in consultation)

Check-out: 11:00am on day of departure

Cancellationconditions

Guests who need to cancel a booking should contact us as soon as possible. Deposits already paid will only be returned in accordance with the following conditions;

Cancellation 42 days or more before the arrival date = full deposit return

Cancellation 41 days or less before the arrival date = 50% of the deposit

Cancellation within 48 hours or less on the arrival date = no refunds given, full reservation amount due

It is recommended that booking guest take out appropriate holiday / cancelation insurance if required.

In the rare event that we have to cancel your booking with us, please note that we cannot be held liable for circumstances beyond our control and that our liability to you is limited to the refund of payments already made.

WiFi

Where WiFi Internet access is provided, guests accept to use this access to the Internet fairly and appropriately.

The Internet access provided is intended for general use such as access to the world wide web, email, messaging, social media, light video / music / media streaming. It is not intended or ideally suited for heavy media streaming, online gaming, extensive downloads / uploads. Access to illegal activity or use of our network for illegal activity is not prohibited and will be reported to local authorities.

Damages & Lost Property

We reserve the right to charge the lead guest for any damages caused through the course of a booking by any member of the booking party. This includes breakages, spillages, stains, damage to furniture or fixtures and fittings. Any accidental damages should be reported as soon as possible in order to minimize damage and associated costs. Lost keys will incur a replacement charge per key lost.

Any lost property, if discovered and found, left behind by guests during a stay will be held for a period of 1 month. While we will make our best efforts to reunite lost property with their owners we accept no responsibility in replacing lost items and encourage guests to ensure they have all their belonging before checking-out. We may offer to post lost items at the cost of the owner.

Smoking

Smoking of any tobacco products, cigarettes, pipes, cigars, is only allowed in designated areas as sign posted throughout the accommodation and is in accordance with the Health Act 2006.

Pets

We do accept dogs throughout the accommodation, upon request. Dogs must be on a leash at all times. We reserve the right to cancel a booking with immediate effect if dogs are causing a disturbance / nuisance to other guests, neighbours or the owners.

Parking

Where on-site parking is provided guests accept that they park their vehicles at their own risk.

Your Personal Details & Privacy

We are required to keep a register of guests over the age of 18 who stay with us, this includes full names and nationality, and/or passport numbers, place of issue. This is in accordance with the (Immigration (Hotel records) Order 1972). These records are kept for a minimum of 12 months and in accordance with the DPA (Data Protection Act 1998) and the GDPR (General Data Protection Regulation) [which comes into force in May 2018].

Our policy surrounding the personal details you provide as part of any booking or enquiry through this website / or third party website, including the privacy of those details are explained and set out in our Privacy Policy which you can read here.

We collect the following information you provide us with directly:

Your first and last name;

Your email address

Communications between you and Finca Viva la Vida (e.g., we may send you Service-related emails);

We collect information that your browser sends whenever you visit our Service. This log file information may include information such as your computer's Internet Protocol address, browser

type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics.

We do not rent or sell your data to third parties outside Finca Viva la Vida.

This is the privacy policy of Finca Viva la Vida (hereinafter "Finca Viva la Vida", "we", "us" or "our"), a company with address at Barriada Estacion 4, Alora, Malaga, Spain. Our Privacy Policy explains how we collect, use, share and protect information related to our website <http://www.fincavivalavida.nl> (the "Service"). We collect this information when you visit our website with your computer, tablet or mobile phone ("Computer"). We process personal data in a manner consistent with the General Data Protection Regulation (the "GDPR"), the GDPR-based legislation and other current privacy laws.

If you want to know which of your details Finca Viva la Vida has registered or if you want to change or delete data that you cannot change via your account, please contact Finca Viva la Vida

If you have any questions about this service privacy policy, please send an email to info@fincavivalavida.com

Our Right To Cancellation

We reserve the right to cancel any booking without compensation, refund or reimbursement if the terms of these conditions are breached.